

QCTC Board Meeting

Monday, September 9, 2024

Board Members attending: Dave Sypkens, Mike Arnold, Bryce Dohrmann, Bonnie Arnold, Cindy Nelson, SUG Communications Director, Debbie Riddell. Absent: Rick Wade, Carolann Fougere.

Meeting called to order at 1:01 pm

Bonnie Arnold offered condolences to Carol Ann Fougere whose sister passed unexpectedly on September 7.

August minutes were approved.

Treasurer, Cindy Nelson, reported an end of August balance of \$4448.49 which includes \$620.00 of membership renewals for 2025. Treasurer report attached.

Committee Reports:

- a. Ambassador Program (Bonnie Arnold) – as soon as signed waivers and dues are received, KC & Janneke Rodenburg will have Ambassadors Mike & Sylvia Arnold to welcome them into our community.
- b. ByLaws (Bonnie Arnold) – complete review for 2024 has been completed and amendment revisions will be voted on during the November general meeting.
- c. Communications – (Rick Wade is on vacation) - Debbie Riddell, SUG Administrator, came to update the board on the new option for dues collection starting this year. After Debbie, Cindy Nelson, and Bryce Dohrmann pretest the system, members will be able to pay dues online thru SUG with a credit card. SUG uses Stripe, a transaction clearing company. It was agreed that Debbie and the Treasurer will be the only persons with security clearance for this system. Anyone using the online credit system will pay a 5% fee on the total amount charged plus a 50 cent transaction fee. Example – a member paying two 2 playing members annual memberships, if paid prior to October 31, 2024, will pay \$60.00 + \$3.00 cc fee + .50 cents = \$63.50. The same two who pay after October 31, 2024 will pay \$70.00 + \$3.50 cc fee + .50 cents = \$74.00. It should be noted that, at this point, members can still pay by check or cash directly to the Treasurer. Credit card payments are not mandatory as they currently are in the Pickleball club. Debbie has agreed to send out explicit instructions to members within the next month to explain exactly how to pay dues online. We hope this system will accommodate the “snow birds” who may not be back in Quail Creek in time to pay dues in person. The Board thanks Debbie for all the work she has done and continues to do to implement this system. Debbie also explained the new feature in SUG whereby a person signing up

for an event on the waitlist will now automatically be pushed to the primary list when someone drops out. A notification of the new status will be emailed to the participant.

- d. Maintenance (Mike Arnold) – Mike reports that Court 3 continues to have damage issues and maintenance has been notified. Also, new plugs for the ball machine limit its use to courts 5 & 6 only. The ice machine should be delivered this week and operational soon. Because of the cost, Mike has been told that half of the wind screens will be replaced in 2025 and half in 2026.
- e. Membership (Cindy Nelson) - Cindy reports no new members but renewals for 2025 have begun.
- f. Organized Play (Bryce Dohrmann) - Hot weather continues to keep numbers playing at a minimum.
- g. Skills & Development – (Rick Wade) – no report
- h. Social – (Carol Ann Fougere) – no report
- i. Sunshine (Carol Ann Fougere) – no report
- j. Tournaments (Dave Sypkens) – The Mixed Doubles Blind Draw Tournament, scheduled for October 18-20 will be available for sign ups on September 14. See attached information sheet. The new format promotes fun and easy tennis and a completely transparent draw. More information will be available at the kiosk and on our website.

Old Business - Dave Sypkens brought his Bose amplifier and iPhone to demonstrate its microphone capabilities. Although it plays music from the iPhone magnificently, the quality of voice on microphone was less than acceptable. Mike Arnold feels his system might be better and will test it at the tennis courts within the next few days and give his assessment. Dave Sypkens has agreed, if iPhones' microphones cannot be relied upon or have the capabilities to be used at our social and tennis functions, to research sound systems and come up with possibilities for the Board's consideration to be included in the 2025 budget.

New Business – no new business

Meeting adjourned at 1:52 pm.

Next meeting October 14, 2024, Gold Room, Madera Clubhouse, 1:00 pm

Respectfully Submitted,

Bonnie Arnold, for Carol Ann Fougere

**QUAIL CREEK TENNIS CLUB
Treasurer's Monthly Report
August 1 to August 31, 2024**

BEGINNING BALANCE **\$3918.17**

INCOME

<u>Description</u>	<u>Amount</u>
Member Dues	\$ 0.00
Member 2025 Renewals	\$ 620.00
August Bank Interest	\$ 0.01

TOTAL INCOME **\$ 620.01**

EXPENSES

<u>Date</u>	<u>Payable to</u>	<u>Category/Event</u>	<u>Amount</u>
8-13-24	H Wade	Social	\$ 59.44
8-20-24	M Arnold	Maintenance	\$ 30.25

TOTAL EXPENSES **\$ 89.69**

ENDING BALANCE **\$4448.49**

Reserve: \$300 **Available Balance: \$4148.49**

Miscellaneous: \$300

Members: 164 Players: 132 Social: 32